

CDB CAMP PAYMENTS FAQ

1. What does the deposit do?

- a. The \$220.00 deposit holds your unit in the week desired.
- b. The High Adventure deposit (per person) holds your spot in the trek desired.

These deposits count toward the total fees. They are not refundable.

2. When are payments due?

- a. January 15, March 15, and May 15

3. What is due at each payment?

- a. January 15 – 1/3 of the balance. To determine this amount for your unit, divide the balance due by 3.
- b. March 15 – another 1/3 of the balance. To determine the amount for your unit, divide the balance due by 2.
- c. May 15 – Final payments. This will include any additional fees for merit badge classes (except those paid at the farm and wilderness first aid/cpr classes).

4. When do we need final counts?

- a. May 8 – the invoice on May 8 is the invoice you will need to pay for, regardless if you bring fewer campers to camp. If you need to add participants, you will need to call in to get them added and be prepared to pay for them at that time.

5. What happens between May 8 and May 15?

- a. Any half off leaders are entered, and in council unit earned discounts are applied to qualifying units.

6. So, do I wait to pay the balance until May 15?

- a. YES, unless the above parameters do not apply to you.

7. How do I know if we qualify for half off leaders?

- a. **Reduced Adult Camp Fees** – For a minimum of 10 Scouts, each unit can register 1 adult free. For every additional 10 Scouts attending camp, the unit can register one adult at the discounted price of \$175.00. Reduced camp fees are only applicable for adults in the Base Camp program, however, youth participating in high adventure programs count towards your total youth attending camp. For example, if you have 20 Scouts attending camp (base camp or any high adventure program), you will receive 1 complimentary adult and 1 adult at \$175.00. If you have 30 Scouts, one adult is registered at no fee and 2 adults at the \$175.00 rate. If you have 19 youth at camp and 2 adults, the first adult attends for free, while the second adult pays a full \$350 camp fee.

8. What if I need a refund?

- a. You can get refunds for people that drop before May 8, but not after.
- b. If we are forced to cancel camp, your unit will get a complete refund with the option of rolling your deposit to 2022.

9. What if someone is sick and turned away at the gate? Would they get a refund?

- a. No. Individual trip insurance would cover this situation.

10. How do payments affect MB Class registration?

- a. Accounts must be 2/3 paid in order to register for MB classes in April.

11. Where do I find a current invoice?

- a. Under the Financial Summary section in the Event Registration of your account, you will find a button that says REPORTS. The invoice is the first item in the drop-down menu.

12. How do I track each person's bill?

- a. The invoice lists each person and exactly what they have generated.

13. What about account credits?

- a. All the money put into an account must be 'applied' somewhere, to spots or to classes. If the system has no where to put the money, it is considered 'unapplied' and may be listed as a credit in the bottom left corner of the invoice in very small print. When you check out, there will be the option to put this money toward something (apply credit).
 - i. Example: Johnny signed up for Archery MB and that cost \$10.00. Then he decided to take Climbing instead which has no additional fee. The \$10 will be 'unapplied' and may show up in the bottom corner as a credit.
- b. Because of this, the system will not accept more money than is due in the account.

14. How can we make payments?

- a. Credit card – add 3% processing fee (that you don't get and we don't get)
- b. Echeck – add .8% processing fee (that you don't get and we don't get)
- c. Mail a check – no processing fee.

Be sure to include Troop Number, week attending and COUNCIL.

Address:

Daniel Boone Council
333 West Haywood St.
Asheville NC 28801